

IN THE SPECIFICATION:

At page 19, please replace the paragraph beginning at Line 3 and ending at Line 16, with the following amended paragraph:

Fig. 7B illustrates a flowchart that describes a method at phone-interface device 140 for detecting when control panel 114 has an error condition. Control begins at block 750. Control then continues to block 755 where controller 250 waits for a period of time. Control then continues to block 760 where controller 250 determines whether a status message has been received from control panel 114 via receiver 260. If the determination at block 760 is true, then control continues to block 765 where controller 250 determines whether the status message contains information that needs to be communicated to the user. If the determination at block 765 is true, then control continues to block 767 where controller notifies the user of the status. In one embodiment, controller 250 pages the user. In still another embodiment, controller 250 calls an off-premises phone. If the determination at ~~block 765~~ is false, then control returns to block 755, as previously described above.

At page 19, please replace the paragraph beginning at Line 17 and ending at Line 23, with the following amended paragraph:

If the determination at block 760 is false, then control continues to block ~~765~~ 763 where controller 250 determines whether to retry by waiting further. If the determination at block ~~765~~ 763 is true, then control returns to block 755 as previously described above. If the determination at block ~~765~~ 763 is false, then control continues to block 770 where controller 250 sends an error message to monitoring station 290 indicating that control panel 114 is inoperative. Control then continues to block 799 where the function ends.

IN THE DRAWINGS:

Applicants respectfully request approval of the following drawing changes:

Figure 7B has been amended to replace duplicate reference label 765 has been amended to recite “763.” Figure 10 at reference label 1070 has been amended to remove a typographical error. Specifically, the word “Bufer” has been amended to set forth the correct spelling “Buffer.” Applicants hereby submit two “Replacement Sheets” incorporating the changes to Figure 7B and Figure 10. No new matter has been added.